

# Institutions

Is it better to be  
outside the organisation,  
without any power to change,  
or to try to reform it from within?  
But this is what I want you to remember:  
sometimes institutions are better at  
reforming the people they hire,  
than the people they hire  
are at reforming them.  
This was the case at the CIA,  
this was the case at NSA,  
at Google, at Facebook.

**Edward Snowden**